

Rio Tinto Weipa

Community Feedback and Complaints

At Rio Tinto the strength of our relationships with the communities where we operate, and broader society, is fundamental to our business. Rio Tinto is willing to learn from our mistakes, by listening to understand and genuine partnering, we will deliver better long-term outcomes for everyone.

Every complaint will be carefully considered and a written response will be provided. We encourage open communication and collaboration to work towards an agreed resolution for all involved.

If a resolution cannot be reached, your complaint will be escalated to management who will reassess the issue and undertake an internal investigation to confirm the next steps. An independent tribunal may be considered for complaints of a serious or complex nature.

How can I provide feedback or make a complaint?

Complaints can be made anonymously, please let us know if you wish to remain anonymous.



1800 820 711

to speak to our Communities and Social Performance team,
Monday to Friday, 8am-4pm.

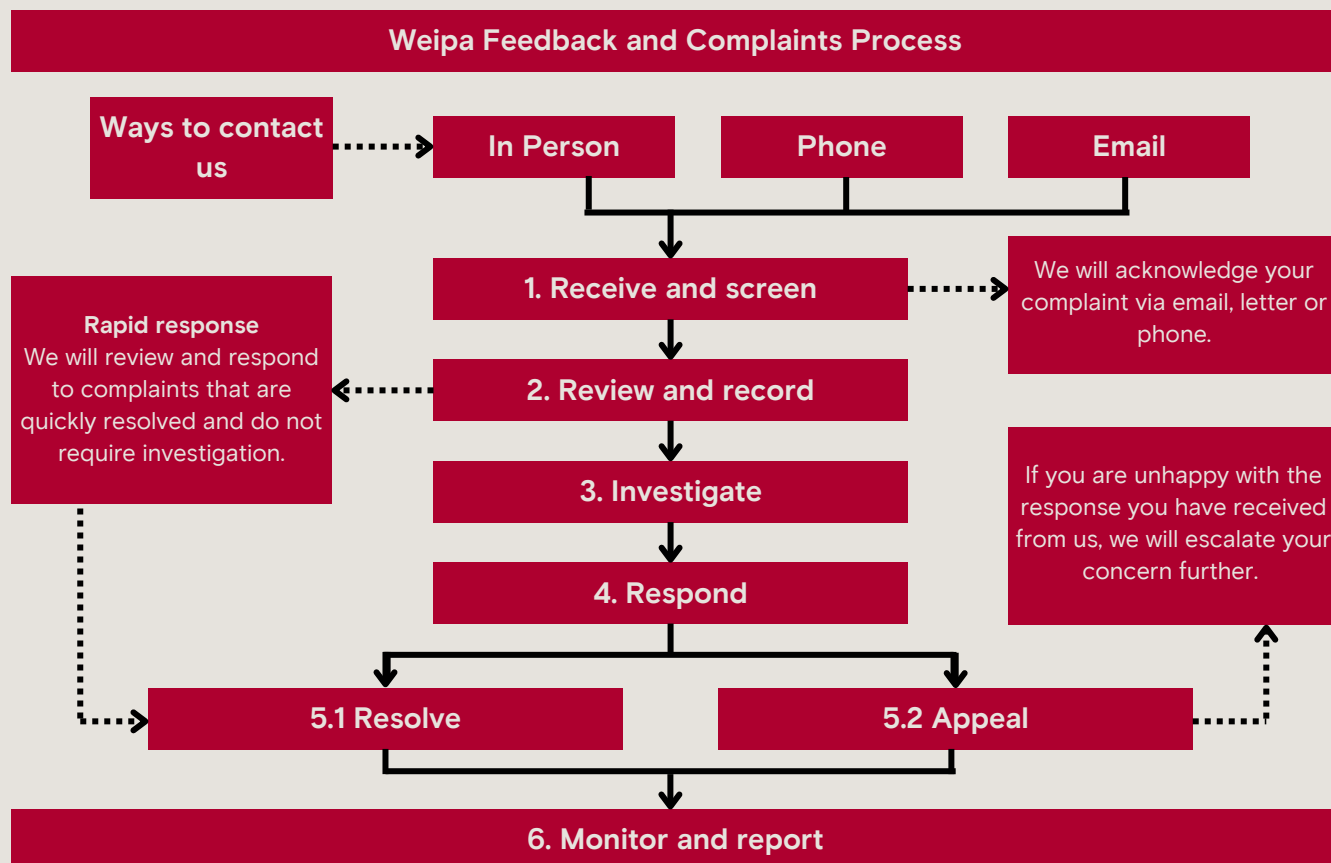


RTAWeipaFeedback@riotinto.com



In person at Rio Tinto Community Relations, Artie Wales Drive, Weipa.
Monday to Friday, 8am-4pm.

How are complaints processed?



Community Feedback and Complaints Form

Date	
Name	
Phone	
Email/ PO Box	
Community	
Feedback and/ or complaint details	

myVoice

myVoice is Rio Tinto's confidential whistleblower program. myVoice is available to anyone who has concerns or information relating to misconduct or improper circumstances or behaviours connected to Rio Tinto.



1300 729 358